

Logan Waste Bin Collection **Terms and Conditions**

Registration for Bin Collection

All accounts must be first registered with Logan Waste. Please register online at www.loganwaste.com or by contacting our office on 07491 08111.

Payment for Bin Collection

Online

Once registered, you will be given your customer ID and a password.

You can now top up your account online by logging on to www.loganwaste.com, Click on Customer login. Enter your customer ID, password and copy the turning number. You can now make a payment by using your credit/debit card. This transfer is instant.

You can also download the **free Household app** for iPhone and Android devices and make a payment. You will need your customer ID and password. This transfer of funds is instant. The **PIN** number for the app is **8642**.

By Phone

Please contact the office on 074 910811 to make a card payment over the phone between 9:00 am - 4:30 pm. This transfer of funds is instant.

Top up card

When you register your account, you will receive a top up card. This card can be used to pay in the following ways:

Payzone outlets - for a list of outlets please click <http://www.payzone.ie/paywithpayzone.jsp>
This transfer of funds takes a maximum of 24 hours.

An Post PostPoint - for a list of outlets please click <http://www.postpoint.ie>

This transfer of funds takes 48-72 working hours. Excludes weekends & bank holidays. Please ensure account is topped up a week in advance if using PostPoint.

All accounts must have a minimum of €25 credit to ensure bins are collected.

Presentation of Bins

- All bins should be left out before 6:30 am on day of collection
- All bins must be visible e.g. not behind walls or hedges.
- All bin lids must be closed.
- All waste must be in bin, all extra waste left beside bin will be charged extra.
- If you cannot easily move your bin it is unreasonable to expect the collector to do so.
- The correct bin must be presented on collection day e.g. recycling (blue) bin. Please check the calendar online or on the Household App.

- **Recycling**

- All recycling must be segregated from waste and placed in recycling (blue) bin.
- All glass and tin should be recycled by you at your nearest Bring Bank free of charge.
- All recyclable waste should be clean, dry, kept loose and not stored in plastic bags.

Bin Charges

2 Options

Option 1:

Waste (black) bin	240 Litre	€12.00 (max 40 kg)*
Recycling (blue) bin	240 litre	€6.00 (max 20 kg)*

* An excess charge of 30c per kilo will apply if waste (black) bin exceeds 40 kg.

* An excess charge of 30c per kilo will apply if recycling (blue) bin exceeds 20kg.

Option 2:

Monthly Special Offer €25

Waste (black) bin	240 Litre	(max 80 kg/month)*
Recycling (blue) bin	240 litre	(max 20 kg/month)*

* An excess charge of 25c per kilo will apply if waste (black) bin exceeds 80 kg/month.

* An excess charge of 25c per kilo will apply if recycling (blue) bin exceeds 20kg kg/month.

To avail of this offer, please contact our office by phone or email info@loganwaste.com so that this offer can be applied to your account.

Note: Excessively overweight bins will record as zero.

A record of your bin weights and transactions are available to view online at www.loganwaste.com or by request by phone/email.